Why Uptime and Support Matter Most in Web Hosting

The Real Cost of Downtime

For an ecommerce site making $100/hour, one hour of downtime = $100 lost. For a SaaS business, it's worse. Even for a blog, you lose SEO trust and reader loyalty. 99.9% uptime allows ~8.75 hours of downtime *per year*. That's decent. 99.99% is better. Hosting.com targets 99.99%.

Support: Your Lifeline When Things Break

At 2 AM on a Saturday, will someone answer? Hosting.com provides 24/7/365 US-based support. Not outsourced scripts.

How to Test Support Before Buying

Email their sales team with a technical question. See response time and quality. Do this for Hosting.com and you'll see the difference.

Get Hosting You Can Trust

Hosting.com – Exclusive Offer

Launch Confidently

Use this Free Website Launch Checklist to verify uptime and test support as part of your launch process:
Download Free Website Launch Checklist

Related Subjects

- Shared Hosting vs. VPS vs. Dedicated – Which One Do You Need?
- How to Choose a Fast and Reliable Web Host
- Common Web Hosting Mistakes Beginners Make
- How to Migrate Your Website to a New Host Without Downtime
- Scaling Your Website Traffic: When and How to Upgrade Hosting